CONVENIENT HEIGHT® EXTRA TALL TOILET BRAND

Model S   INSTALLATION GUIDE   20" bowl height two-piece elongated toilet

Dear Installer, we value your commitment to the Convenient Height® brand quality. Please take a few moments to review this manual before starting installation. This toilet installs as a conventional two-piece toilet where a dual flush valve assembly is required on site of installation. If you encounter any installation or performance problems, please don't hesitate to contact us. Our phone number and website are listed below. Thank you for choosing Convenient Height®.

Tools needed for installation (not Included):
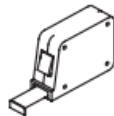
Screwdriver

Adjustable wrench

Level

CAUTION:
Hazardous gas can be dangerous. If bowl is not installed immediately, place a temporary rag in the flange to cover the drain. The use of abrasive cleaners will damage the vitreous china surface quality.

Instructions for measuring the rough-in
Tools needed: Tape Measure (not included)

- Measure from the wall behind the toilet to the center of one of the drain flange floor bolts. Hold tape above baseboard trim, against drywall
- Compare this measurement to the rough-in of 12″ standard.
- If the drain rough-in at the installation location is equal or longer than 12 inches then Convenient Height Model S toilet will fit onto the toilet drain easily. Drain rough-in can be 13″, 14″, as long as it is equal or above 12″.

Before You Begin **PLEASE USE CAUTION**: Risk of personal injury or product damage. Handle with care. Vitreous china can break or chip if the product is handled carelessly. Observe all local plumbing and building codes. Carefully inspect the new toilet for damage. If the existing toilet does not have a supply shut-off valve below the tank, install one before installing the new toilet. Water supply line and wax ring are NOT included.
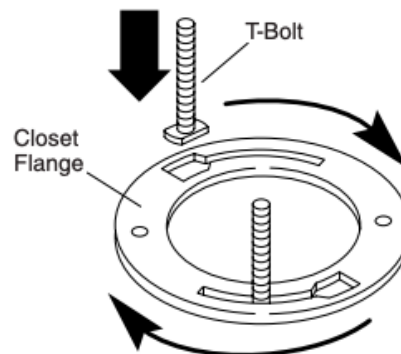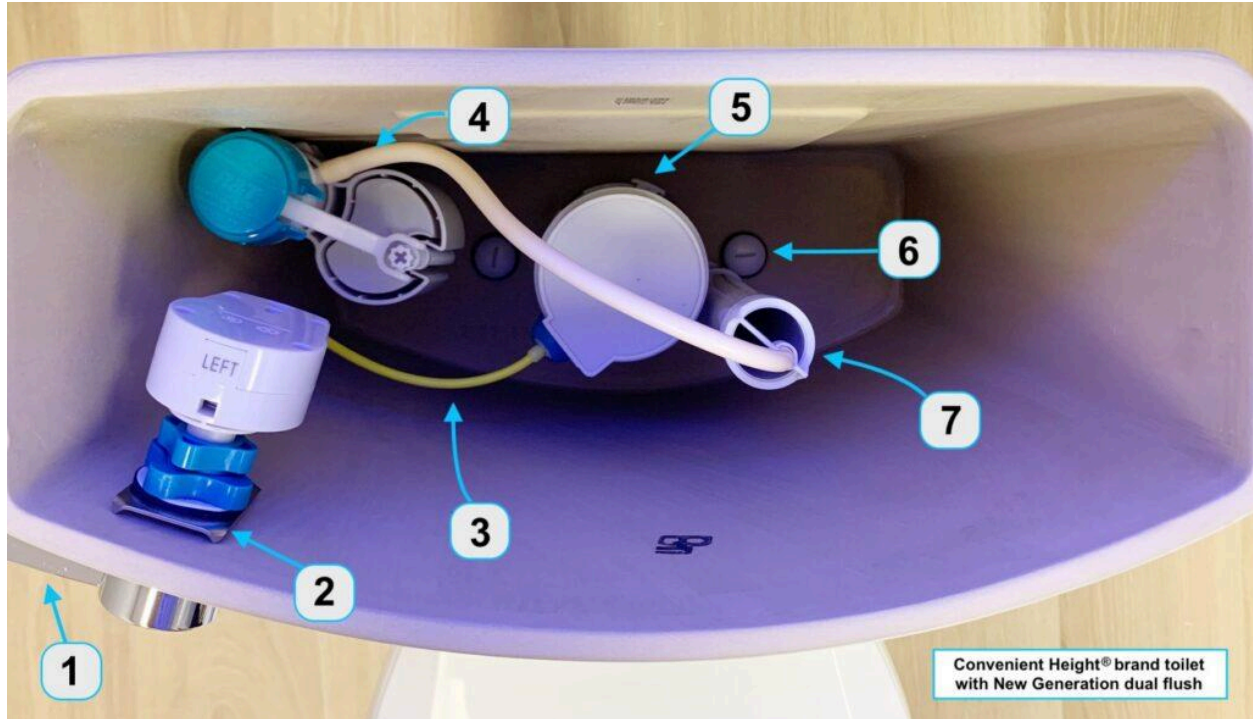
Cleaning the old toilet wax seal
Tool required: putty knife (not included)

Scrape off the old wax seal.

T-Bolt

Closet Flange

CONVENIENT HEIGHT® Dual flush valve and fill valve part assembly overview

Convenient Height® brand toilet with New Generation dual flush
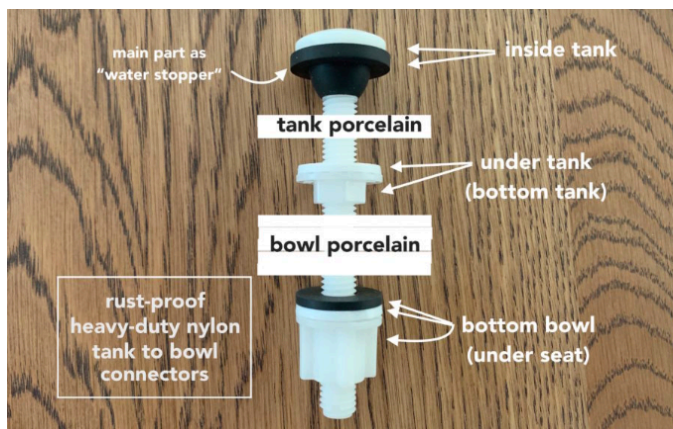
1. (**Element 1**) Flush lever handle to allow two directional movement once connected to the actuator. Lever dual flush functions are: lift handle up for less water and press down for a full flush. Ensure the up/down motion of the handle as a lever metal key rod is inserted into the actuator. The handle remains horizontal once connected to the actuator.
2. (**Element 2**) Shows small part placement lineup: large metal bracket direct to porcelain, followed by a rubber washer and a slim white washer. Tighten all three with the large blue spinner. Element 2 follows steps as described for Element 1.
3. (**Element 3**) Yellow cord to remain minimally bent. Yellow cord housing protects a metal wire inside. Metal wire should move freely within its yellow protective housing when the flush lever handle is pressed up and down.
4. (**Element 4**) The fill valve tube must remain clear of the fill valve float rising during water fill, and dropping during flush cycles. Continue positioning until parts do not interfere.
5. (**Element 5**) Dual flush valve cylinder locks into the flush valve bracket. First, the bracket with overflow pipe is secured by tightening it underneath the tank, in the position as shown in Element 7. Then, insert and turn the flush valve cylinder to lock into the bracket.
6. (**Element 6**) The tank to bowl connector bolt remaining visible ensures the valve bracket stays level. Visually the overflow tube should not block or interfere with the tank to bowl connector bolt (steps described in Element 5).
7. (**Element 7**) Shows overflow tube positioning for no interference with the connector bolt.
8. When completed, the final tank part assembly view should match the image above. And we are here to help at **ConvenientHeight.com/installation** or call us **(617) 419-0814**
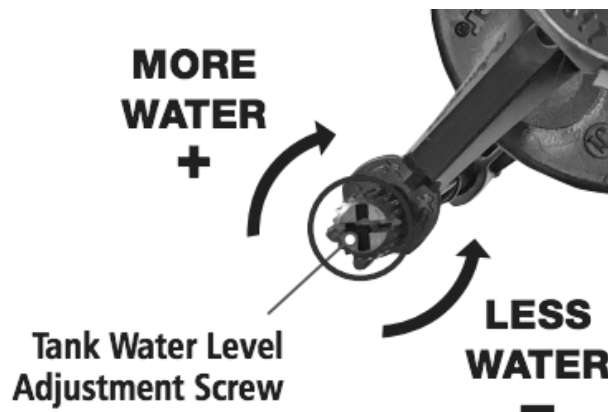
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Tank to bowl Connector bolt element line up

Filler valve water level adjusting

main part as "water stopper"

inside tank

tank porcelain

under tank (bottom tank)

bowl porcelain

rust-proof heavy-duty nylon tank to bowl connectors

bottom bowl (under seat)

MORE WATER +

LESS WATER −

Tank Water Level Adjustment Screw

Toilet seat installation information card

Option A: Heavy duty vinyl White screws/bolts

Option B: Rubber anchor (black) Metal screws

Toilet seat installation help online or phone

ConvenientHeight.com/seat

1) Please find toilet seat in the BOWL box (side)
2) Enter website link above or phone scan QR code

Convenient Height® tall toilet brand
Customer care phone: (617) 419-0814
Monday-Friday, 9AM - 4PM, EST